



HOTEL  
GRAND  
PACIFIC

## GRANDLY “GREEN” *The Hotel Grand Pacific’s Environmental Program*

The Hotel Grand Pacific is committed to environmental stewardship in all aspects of business. The property’s environmental practices involve management, employees, guests and the public, and have shown substantial and measurable results. The hotel is committed to the implementation of proactive measures to help protect and sustain the local, national and global environment for future generations.

### ***A “green” place to stay***

At the Hotel Grand Pacific, every room is a “green room”. And it’s not just in the guest rooms that you’ll find a commitment to the environment: you’ll also see it in the property’s meeting rooms, public areas, restaurants and even behind the scenes. The Hotel Grand Pacific was the first full-service hotel in Victoria to receive a rating of “Four Green Keys” by the Hotel Association of Canada’s Green Key Eco-Rating Program. The program is a graduated rating system designed to identify hotels committed to improving their fiscal and environmental performance. Based on the results of a comprehensive environmental audit, hotels are awarded a rating of between one and five “keys”.

Hotel staff use non-toxic chemicals for cleaning where possible, and all of the property’s 304 rooms feature energy efficient lighting, low-flow toilets, low-flow showerheads and aerators on taps. Guests are encouraged to participate in the hotel’s efforts by using towels and bed linens for more than one day, and to turn off the air-conditioning and open the balcony door instead for fresh, cooling air during the summer. All bath amenities are cruelty-free and biodegradable.

Outside, all landscaping at the Hotel Grand Pacific is organic with a completely natural integrated pest-management system in place.



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### ***“Smart” rooms***

The Hotel Grand Pacific has installed an energy management system that both enhances guest security and decreases energy use and operating costs. The combination energy management and room locking system developed for the hotel monitors room conditions and entries via infrared technology. The hotel’s “smart rooms” automatically adjust temperatures and electricity use, and maintain high security with features such as real-time remote room access information.

The system interfaces with the hotel’s property management system and as guests check into the hotel, the individual environmental room settings are adjusted so that the rooms are waiting at comfort level as guests enter.

### **Recycling**

At all points of operations, hotel staff recycle paper, cardboard, glass, cans and plastics, and “blue boxes” are placed in all guest rooms to encourage guest participation in program. Small personal and household items are donated to charity, while in the hotel’s offices and business centre, used toners and printer cartridges are recycled.

The Hotel Grand Pacific also recycles hand and bath soaps from guest rooms. Instead of discarding them after the guest departs, the property’s housekeeping staff collect the used soap when cleaning the rooms and deposit it in special containers for pickup by a local firm, Landfill Diversion. The company uses the leftover soap to make laundry detergent that is then sold in local grocery stores. For more information visit [www.landfilldiversion.com](http://www.landfilldiversion.com).

Taking recycling a step further, warm air from the pool area at the on-site Victoria Athletic Club is reclaimed and used to pre-warm the hotel’s hot water, reducing the amount of energy required to heat water used at the property.



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### **An ethical table**

Environmental responsibility at the Hotel Grand Pacific also involves the property's food and beverage activities. Both The Mark and The Pacific restaurants are certified as Ocean Wise – a conservation initiative of the Vancouver Aquarium that makes it easy for diners to make the most responsible seafood choices. The distinctive Ocean Wise symbol appears on the menu alongside sustainable seafood choices.

Throughout the hotel's food and beverage operations, locally-sourced seasonal ingredients are used where possible. The hotel's kitchen also prepares most items from scratch and buys in bulk, cutting down on processing, preservatives and waste, while enhancing the quality of food served in the restaurants and through the banqueting operations. The food and beverage team also recycles everything from aluminum drink containers to ingredient packaging and boxes.

Throughout the hotel, the coffee served is not only organic and “fair-trade” certified, but it is also shade grown and frog and bird-friendly. This includes the coffee provided in-room, as well as in the restaurants, cafe and banquets.

At the Hotel Grand Pacific, even the wine list takes into account environmental sustainability. The hotel has created a “Green Dot” program to identify wines and other beverages on their list that marry quality with sustainable practices. Some of the wines are certified organic, while other choices are from producers that employ sustainable practices in harmony with their surrounding environment.

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